

Volunteer Role – Engagement Volunteer (public)

Title of role	Engagement Volunteer (public)
Purpose of Role	Swindon Museums are places where people can learn about the rich and important history of the town and see some of the important objects and artworks that we care for. This could be the story of the GWR in Swindon and across the South West at Steam, the life of the St John family at Lydiard House Museum or the full spectrum of art, history and geology at Museum & Art Swindon. Volunteers will play an important role in enabling visitors to fully appreciate the towns history and the work of the museums.
Main Activities or Duties	<ul style="list-style-type: none"> • Greeting all visitors within the Museum and making all feel welcome. • Support visitors enjoyment by telling stories about the objects on display and the wider history of the town or the collection. • Imparting knowledge in a friendly and interactive manner when asked. • Answering questions from all visitors. • Deliver pre-booked or ad-hoc talks and tours to visitors, or supporting staff members/ other volunteers doing the same. • Gathering feedback from visitors about their experience and what else the Museum could offer. • Help protect objects/ artworks on public display by preventing deliberate or accidental damage. • Provide invigilation of temporary exhibitions including loans from external institutions. • Working in conjunction with Learning & Engagement Team, Collections & Exhibition and Visitor Experience Team staff.
Requirements	This role would suit someone who has an enthusiastic and friendly manner and a love of history and learning (although you don't need to be a specialist in history or art). You must enjoy meeting people, and operating as part of a team. You must be comfortable talking to strangers and speaking to large groups and giving tours.
Benefits	There are lots of personal benefits to volunteering for the museum, whatever your motivation or long-term goals. Benefits to you include: <ul style="list-style-type: none"> • Becoming part of a friendly and dedicated team • Gaining new skills • Improving your communication skills • Meeting people from all walks of life and making new friends • Finding out more about Swindon's history • Improving your CV • Enjoying new experiences and learning something new every day

	<ul style="list-style-type: none"> Knowing you have made a difference to someone's day out
Training offered	Volunteers will receive an induction to the building, training in their task and access to any other training required (such as fire evacuation, health and safety and child protection training) to carry out the role.
Commitment requested	<p>A full or half day shift (10:30-13:30/ 13:30-16:30) weekly or fortnightly for STEAM or Museum & Art Swindon. Lydiard House will be on an ad hoc basis for parts of the year.</p> <p>You can focus on one museum site or work across more than one if you prefer.</p>