

Accessibility

Everyone is welcome at Museum & Art Swindon

The Museum & Art Swindon team aims to make access to the Museum and galleries as enjoyable and welcoming as possible for everyone. We offer support and resources to help you make the most of your visit by experiencing the collection, visiting exhibitions, and attending events.

If you have any special access requirements, please call us at (01793) 466556 or email us at MuseumArtSwindon@swindon.gov.uk.

Museum & Art Swindon Civic Offices Euclid Street Swindon SN1 2JH

For more information about Museum & Art Swindon, including details of new and temporary exhibitions, special events, activities, and talks, please visit our website at museumartswindon.com.

Introduction

Museum and Art Swindon houses an important collection of modern British art, studio ceramics, local archaeology, and social history related to the town and people of Swindon. We want all our visitors to feel inspired and engaged by their visit and to learn more about art, heritage, and culture.

Museum and Art Swindon is located in Swindon Civic Offices, a Grade II Listed building constructed between 1937 and 1939, designed in a Moderne style by Bertram, Bertram, and Rice of Oxford.

Getting Here

Swindon Rail Station is well served by regular train services from London, Wales, Bristol, the West Country, and Cheltenham and Gloucester. Further details about the station are available here: [Welcome to the Official source for UK trains | National Rail](#)

The railway station is a 15-minute walk from Museum and Art Swindon, via the pedestrianised town centre and footpaths. Regional and long-distance buses, including National Express coaches, stop at Swindon bus station, which is also a 15-minute walk from the Museum. The bus station is a 5-minute walk from the railway station. Customer advice points are available at the bus station and Fleming Way bus stops.

The nearest bus stops to Museum and Art Swindon are located at Princes Street. Information about bus times and accessibility can be found here:

- [Swindon's Bus Company - Buses across Swindon \(swindonbus.co.uk\)](#)
- [Swindon Bus Routes, Tickets & Times | Stagecoach \(stagecoachbus.com\)](#)

The Princes Street Stop F bus stop is located 320 meters from the museum and art gallery, a walk of about 3 minutes.

Swindon has a number of wheelchair-friendly taxi companies that may need to be pre-booked. For further information, please contact:

- 24/7 Taxis: [A reputable taxi company, 24/7 Swindon Taxis \(247swindontaxis.co.uk\)](#)
- [Swindon wheelchair accessible taxi service - SWINDON TAXI SERVICES \(swindoncabs.com\)](#)
- Swindon Station Taxis: (01793) 205222
- M4 Swindon Taxis: [Taxis Swindon | Local Taxi Company - M4 Swindon Taxis](#)

Taxis should be directed to 'Museum and Art Swindon at the Civic Offices'.

Car Parking and Arrival

The nearest car park to Museum and Art Swindon is the Princes Street car park. This short-stay car park is well-lit and has a flat surface. There is one ticket machine and four disabled parking spaces. A location map and prices can be found here: [Princes Street Car Park](#).

Main Entrance, Reception, and Shop

The main entrance to the Museum is via the front door of the Civic Offices, reached by a flight of eight stone steps or via a ramp on the left of the entrance. The ramp has handrails on one side.

The museum galleries are accessible via flights of stairs and a lift. All staircases have at least one handrail.

At reception our Visitor Team will greet you. They are all trained to be aware of a range of access requirements. If you need extra help during your visit, please let them know.

The shop sells a range of items, including souvenirs, stationery, pocket money toys, and postcards, as well as books and information about Swindon history.

The Museum

All galleries have text panels or laminated handlists providing information about the exhibits on display. The museum does not have an audio guide.

Assistance Animals

Assistance animals are welcome in the museum. Please ask a member of staff for a water bowl if needed.

Quieter Times

We understand that some visitors may find the museum easier to explore when it is quieter. Please contact the museum, and we can advise you of quieter times to visit and steps we can take to make your visit more comfortable.

Emergency Evacuation

If you need help leaving the building in an emergency, please inform the Visitor Team when you arrive. Our staff are here to provide assistance. There are fire refuge points and evacuation chairs available.

Toilet Facilities

There are three sets of toilets located within the Civic building:

Male and female toilets in the foyer on the ground floor.

Male and female toilets at the top of the stair foyer, just outside the entrance to the museum.

Male, female, and disabled/baby changing facilities within the museum.

Mobility Scooters & Pushchairs

Please ask our Visitor team if you need to store your scooter or pushchair during your visit, please be aware our storage space is limited.